



## Park Rules

1. Arrival time is from 1.30 (touring and camping) and 3pm (cabins). Departure time is by from 11.30 (touring and camping) and 11am (cabins). If you wish to arrive earlier or stay later please enquire in the shop.
2. On arrival guests must check-in and collect their arrival information before driving to their pitch. Any outstanding balance should be paid before arrival. Guests should not pitch where they wish without consulting reception. If anybody is pitched incorrectly, staff have the right to move the unit.
3. Please take time to read and follow the Covid related restrictions and rules in place. These can be found on our website and in your booking confirmation. Any guest failing to comply with these rules will be asked to leave.
4. No refunds can be given in the event of earlier departure.
5. Wet and windy weather is beyond the control of the site. Reimbursements will not be given as a result of the effects of the weather.
6. Units on the park must be pitched between the markers.
7. Tents and campervans on the field must be pitched within the markers (if present) or with ample spacing between guests.
8. Guide ropes should not cross into adjacent pitch areas.
9. Parking of additional cars must be agreed by staff and not parked on vacant pitches.
10. Campfires, chimeneas or makeshift fires in BBQs are not permitted on the park.
11. BBQs must stand well off the grass (minimum of 15cm.) Stands are available to borrow from the shop against a £5 deposit.
12. For guests own safety, do not use a BBQ in tents or awnings.
13. Dogs must be kept on a lead or tied up on the park or in the camping areas.
14. Dogs can be walked and let off the lead in the woodland, but please do not walk your dogs around the camping fields.
15. Please ensure you clean up after your pet.
16. Noise and music level must be kept to a low level at all times. No music after 9pm.
17. No noise after 10.30pm.
18. Cars must not exceed 5mph on the park and on the lane leading to the main road.

19. Children remain the responsibility of their parents or guardians at all times. It is particularly important that you always know where your children are, and that you provide adequate supervision for them at all times.
20. Fishing tickets must be bought before fishing.
21. Please dispose of all litter in bins provided and leave pitches clean and tidy for the next person when departing. Please recycle glass, metal cans, paper and cardboard in our recycling areas.
22. Please respect the Covid related group size restrictions in place. Any groups of a size not allowed will be asked to leave.
23. No unaccompanied parties of teenagers. All guests under the age of 20 must be accompanied by an adult of parental age.
24. No hen or stag parties.
25. Tent tags or window tags for campervans on the fields must be displayed at all times.
26. Our toilet and shower blocks are cleaned regularly but if at any time you are unhappy with the cleanliness of the toilet facilities or see any damage please report it to reception immediately so we can rectify the problem.
27. Anyone being inconsiderate or spoiling the enjoyment of other guests will be asked to leave without reimbursement.
28. Failure to comply with the park rules may result in guests being asked to leave without a refund. Holme Valley Camping and Caravan Park reserves the right to refuse bookings from any guest who has not complied with the Park rules in the past.